# Mobile+ a PiPcall product

# Solving the construction productivity problem



#### The problem

Working in construction is demanding. From the beginnings of architectural design to the finishing touches, many different aspects bring a job together. Keeping a site running smoothly and safely, all on time and on budget is no mean feat.

In fact, 98% of construction projects come in over-budget and 77% of them suffer significant delays.

McKinsey.com



This boils down to productivity. In fact, productivity in the construction industry has heaps of room for improvement. Here are the five key productivity pain-points:

#### Poor organisation

2

3

4

5

Ineffective time-management and organisation can result in decision-making and processes without the needed speed and scale.

#### **Unresolved issues**

Flawed management practices due to lack of communication and accountability mean problems stack up.

#### **Missing milestones**

Siloed knowledge and communication breakdowns between individuals in charge of long-term strategies versus daily schedules cause mis-aligned priorities.

#### **Inadequate short-term planning**

While companies are generally good at understanding mid-term goals (2-3 months), poor short-term planning cumulates in delays securing equipment and resources for immediate needs.

#### **Contractual complexities**

Dense contract negotiations conducted by procurement teams can lead to misunderstandings among project managers and contractors.

So, how do we solve the construction productivity problem? Updating business communications is key.

# Stats you need to know

# £1.2 trillion

could be saved annually by bringing construction's productivity in line with other economic sectors

rics.org

25%

of decision-makers say up to half of the time on a project is spent on re-work or rectifying issues

raconteur.net

**52%** 

of construction rework projects are down to miscommunication

prnewswire.com

83%

of construction organisations say integrated mobile technologies are "important" or "very important"

audacia.co.uk

76%

of engineering and construction executives are investing in digital technologies to address cost and margin challenges

deloitte.com

#### The solution

Construction needs to prioritise business mobile calling to increase flexibility of on-site communications, supercharge productivity and enhance workflows.

Phone calls aren't going anywhere and remain a pillar of communication for connecting contractors, suppliers, architects and more because of their immediacy, efficiency and the fact that they leave no room for ambiguity. When you want a job done – and fast – you make a phone call. And you make that call in whatever environment you're in, whether that's outdoors in a field or on a busy city construction site. That said, it's 2024 and digitalisation is needed.





#### Ring groups, queues

Whether coordinating project timelines or facilitating virtual onsite inspections, PiPcall's business mobile solutions for construction connects teams on any device for enhanced collaboration.

#### **Virtual numbers**

Add a second number to your PiPcall app so that all daily conversations take place on the same device.

# Corporate user directory

Access a centrally updated master directory of corporate contacts aligning office managers, quantity surveyors or project managers for streamlined communication.

## **Differentiated** ringtone

Customise your call experience by setting distinct ringtones to manage incoming business calls and decipher the urgent among the noise, so you never miss a critical update.

#### **Call routing**

Advanced route calling and group pickup feature to enhance construction workflows. Whether planning logistics in the office or on-site managing projects, Mobile+ connects the right people promptly.

#### **Voicemail to email**

In construction, time is money. Save time with voicemails sent instantly to your inbox to accelerate response times.

#### **Call recording**

Keep track of your calls and commitments by storing and listening back to conversations, all in an admin portal to help manage staff, suppliers and, therefore, deadlines.



You don't need a complete overhaul of your ways of working, or to invest in complicated technology if you want to enhance communications. Mobile+ is a simple, single solution. It even includes an intuitive admin portal that is invaluable for keeping track of comms, team collaboration, and measuring workflow efficiency.

It is also BYOD-compatible, cost free to the user, meaning there's no need to juggle two phones on top of your tools. Mobile+ equips employees with powerful calling and collaboration tools directly on their personal mobile devices.



## Start your free trial today

0330 094 8086 www.pipcall.com

### Do you:

Want more flexibility across on-site communications?

Want a mobile solution built specifically for the construction industry?

We don't need your card details and we don't need loads of your time.

PiPcall guarantees a hassle-free onboarding experience, and, in the unlikely event you don't want to deploy Mobile+ after your trial, you're not bound to any contract.

Start your 14-day free trial with no commitments by signing up here: <a href="https://admin.pipcall.com/signup">https://admin.pipcall.com/signup</a>